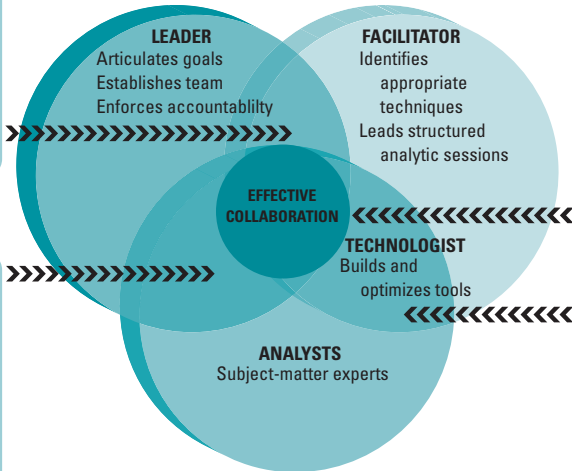


**Figure 12.6**

## Effective Small-Group Roles and Interactions

Leader and facilitator agree on project timeline, focus, and applicability of small-group process

Leader and analysts clearly articulate individual performance expectations, evaluation metrics, and rewards for constructive participation



All participants work from same key analytic question; establish agreed team norms and expectations for communications, dispute resolution, and allocation of individual responsibilities

Analysts, facilitator, and technologists build and maintain collaborative analytic workspace, identify technology needs